



PLAYSTATION 3

## SERVICE REQUEST FORM

\*\*\* PLEASE PRINT OR TYPE \*\*\*

**THIS FORM MUST BE COMPLETED IN ITS ENTIRETY BEFORE WORK CAN BEGIN ON YOUR PS3 CONSOLE.  
ORDERS WILL NOT BE PROCESSED WITHOUT THIS INFORMATION.**

MY NAME: \_\_\_\_\_

MY MAILING ADDRESS (NO PO BOXES): \_\_\_\_\_

CITY: \_\_\_\_\_ STATE/PROVINCE: \_\_\_\_\_ ZIP/POSTAL CODE: \_\_\_\_\_

MY EMAIL ADDRESS: \_\_\_\_\_

MY PHONE NUMBER: \_\_\_\_\_ MY PS3'S SERIAL NUMBER: \_\_\_\_\_

I REQUIRE THE FOLLOWING DRIVE UPGRADE (CHECK ONE):  320GB (\$99)       500GB (\$129)

I ALSO REQUIRE YOU TO TRANSFER MY GAMESAVES/DL CONTENT:       YES (\$69)       NO (\$0)

### AGREEMENT

1) I HEREBY AUTHORIZE RSOL PC SERVICES TO PERFORM THE 320GB OR 500GB HARD DRIVE UPGRADE SERVICE ON MY SONY PLAYSTATION 3 CONSOLE. 2) I UNDERSTAND THE COST FOR THIS SERVICE WILL BE \$99 (320GB) OR \$129 (500GB) FOR THE UPGRADE PLUS \$24 TO COVER RETURN SHIPPING BACK TO THE ADDRESS I SPECIFIED ABOVE, PLUS ANY APPLICABLE SALES TAXES (FL ONLY). 3) RSOL PC WILL CONTACT ME AT THE PHONE NUMBER I HAVE PROVIDED ABOVE TO COLLECT THE PAYMENT DUE BY MAJOR CREDIT CARD (VISA, MC, AMEX, DISC). 4) I ASSUME ALL RISK OF LOSS OF DATA FROM ANY AND ALL CAUSES OR IN ANY WAY RELATED TO OR RESULTING FROM THE SALES, REPAIR OR SERVICE OF PRODUCTS BY RSOL PC SERVICES. I RELEASE RSOL PC SERVICES FROM ANY CLAIM OR LIABILITY RELATED TO ANY LOSS OF DATA FOR ANY REASON WHATSOEVER, INCLUDING DUE TO THEIR NEGLIGENCE. I AGREE THAT I AM FULLY RESPONSIBLE FOR BACKING UP ALL EXISTING DATA BEFORE SERVICE, AND RSOL PC SERVICES WILL HAVE NO LIABILITY FOR ANY REASON WHATSOEVER IF I DID NOT DO SO. IF I REQUEST RSOL PC SERVICES TO BACK UP MY DATA THEY WILL DO SO AT AN ADDITIONAL CHARGE AND WILL BE SUBJECT TO THE LIMITS OF THE BACKUP SOFTWARE AND THE INTEGRITY OF MY DATA. 5) I UNDERSTAND AND AGREE RSOL PC SERVICES WILL NOT BE RESPONSIBLE FOR ITEMS LEFT FOR OVER 14 DAYS FROM THE DATE OF SERVICE COMPLETION OR THEIR REASONABLE EFFORT TO CONTACT ME. I UNDERSTAND AND AGREE THAT IF MY ITEM REMAINS UNCLAIMED AFTER 30 DAYS FROM SERVICE COMPLETION IT SHALL BE CONSIDERED "ABANDONED" AND RSOL PC SERVICES MAY TAKE ANY ACTIONS NECESSARY TO RECOVER THE AMOUNT OF MY UNPAID INVOICE, LATE CHARGES, STORAGE FEES AND RECOVERY FEES, ETC. PLEASE NOTE THIS MAY INCLUDE THE RESALE OF YOUR UNIT OR IT'S COMPONENTS. 6) UNLESS I PAY FOR PRIORITY SERVICE, SERVICE REQUESTS ARE PERFORMED ON A FIRST-COME, FIRST-SERVE BASIS. 7) I UNDERSTAND AND AGREE THAT RSOL PC SERVICES WILL NOT BE RESPONSIBLE FOR ITEMS LOST OR DAMAGED IN TRANSIT TO OR FROM RSOL PC SERVICES' SERVICE CENTER AND I UNDERSTAND IT IS MY RESPONSIBILITY TO SUBMIT ANY CLAIMS WITH THE CARRIER SHOULD ANY SUCH LOSS OR DAMAGE OCCUR. 8) RSOL PC SERVICES RESERVES THE RIGHT TO REFUSE ANY PACKAGE THAT ARRIVES DAMAGED IN TRANSIT.

AUTHORIZED SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

**RETURN THIS COMPLETED FORM WITH YOUR WELL-PACKAGED & INSURED PS3  
CONSOLE VIA FED-EX OR UPS TO: RSOL PC SERVICES, 4554 N. UNIVERSITY DRIVE,  
LAUDERHILL, FL 33351. PHONE: 888.214.8625**